

OVERDRAFT COVERAGE FEATURES

Wailuku FCU understands that unexpected overdrafts occur from time to time – These coverage options can help.

Overdraft Coverage Features

The choice is yours. Consider these ways to cover overdrafts:

Service Feature			Cost
Overdraft Protection link to another deposit account you have at Wailuku FCU¹ This account feature applies to all transactions and may help prevent overdrafts by automatically transferring funds to your checking account from another account you have at Wailuku FCU. ¹ If you want us to authorize or cancel overdraft protection, notify us by one of the following: <ul style="list-style-type: none"> ○ Email us at courtesypay@wailukufcu.com (Subject Line Example: Overdraft Protection from WFCU Savings Account) ○ Call us at (808) 244-7981 ○ Visit the branch to sign up or apply for this service. 			\$0 fee per transfer
Overdraft Protection Line of Credit^{1, 2} This account feature applies to all transactions and may help prevent overdrafts by automatically transferring funds to your checking account from a line of credit you have at Wailuku FCU for a fee or finance charge. Please note that overdraft lines of credit are subject to credit approval ² . ¹ If you want us to authorize or cancel overdraft protection using your line of credit, notify us by one of the following: <ul style="list-style-type: none"> ○ Email us at courtesypay@wailukufcu.com (Subject Line Example: Overdraft Protection from WFCU Line of Credit) ○ Call us at (808) 244-7981 ○ Visit the branch to sign up or apply for this service. 			Subject to fees + interest
Courtesy Pay Standard or Extended Coverage This account feature allows you to overdraw your account up to the disclosed limit for a fee to pay for a transaction. Even if you have the Overdraft Protection feature, Courtesy Pay is still available as secondary coverage if the other protection source is exhausted. Please review What Else You Should Know (page 3) for other important information.			\$25 Paid Courtesy Pay Fee per item presented The daily limit on the total overdraft fees charged is five (5) items per day
Transactions Covered with Courtesy Pay	Standard Coverage (No action required)	Extended Coverage	If you would like to select or cancel Extended Coverage for future transactions, notify us by one of the following: <ul style="list-style-type: none"> • Visit our website: https://www.wailukufcu.com/about/courtesy-pay-opt-in-or-out-form/ • email courtesypay@wailukufcu.com (Subject Line Example: Courtesy Pay Extended Coverage) • Call us at (808) 244-7981. • Visit the branch to sign up. Extended Coverage on your consumer account, ATM transactions and everyday debit card transactions will be included with the transactions listed under Standard Coverage. If you already have Courtesy Pay Extended Coverage, it is not necessary to request it again. You can discontinue Courtesy Pay in its entirety by sending us an email to courtesypay@wailukufcu.com or contacting us at (808) 244-7981 be sure to provide your name and the last 4 digits of your account number.
Checks	X	X	
ACH - Automatic Debits	X	X	
Recurring Debit Card Transactions	X	X	
Online Bill Pay Items	X	X	
Virtual Branch Transfers	X	X	
Telephone Banking	X	X	
Teller Window Transactions	X	X	
ATM Transactions		X*	
Everyday Debit Card Transactions		X*	

WHAT ELSE YOU SHOULD KNOW

- A link to another account or line of credit may be less expensive than an overdraft. A single larger overdraft will result in one fee, instead of multiple smaller overdrafts. Use our mobile banking to track your balance. For financial education resources, please visit www.mymoney.gov.
- The \$25 Paid Courtesy Pay Fee that is charged if you overdraw your account is the same fee that is charged if an item is returned as unpaid. If multiple items overdraw your account on the same day, each item will be assessed an appropriate Paid Courtesy Pay Fee or a Returned Item Fee of \$25. All fees and charges will be included as part of the Courtesy Pay limit amount. Your account may become overdrawn more than the Courtesy Pay limit amount because of a fee.
- **There is a daily limit on the total fees we charge you for overdrawing your account. The daily limit is 5 items per day.**
- We may use the terms “item” and “transaction” interchangeably.
- Recipients of federal or state benefits payments who do not wish to deduct the amount overdrawn and the Paid Courtesy Pay Fee from funds that you deposit or that are deposited into your account may call us at (808) 244-7981 to discontinue Courtesy Pay.
- If an item is returned because the Available Balance (as defined below) in your account is not sufficient to cover the item and the item is presented for payment, Wailuku FCU (“We”) will charge a Returned Item Fee each time we return an item because it exceeds the Available Balance in your account. When we charge a Returned Item Fee, the charge reduces the Available Balance in your account and may put your account into (or further into) overdraft. Re-presented return items will not be subject to additional return fees.
- If the Available Balance in your account is sufficient to cover the item we may pay the item, and, if payment causes an overdraft, charge an Paid Courtesy Pay Fee.
- This describes the posting order for the purpose of determining overdrafts. Our general policy is to post items throughout the day and to post ACH credits before debits. ATM, ACH, paper checks and debit card transactions are posted from lowest to highest dollar amount. However, because of the many ways we allow you to access your account, the posting order of individual items may differ from these general policies. Holds on funds (described herein) and the order in which transactions are posted may impact on the total amount of Courtesy Pay Fees or Share draft Return Fee (ACH Return Fee or NSF) assessed.
- **Courtesy Pay is not a line of credit; it is a discretionary overdraft service that can be withdrawn at any time without prior notice.**
- The Depositor and each Authorized Signatory will continue to be liable, jointly, and severally, for all overdraft and fee amounts, as described in the Member Service Agreement. The total (negative) balance, including all fees and charges, is due and payable upon demand.
- We may be obliged to pay some debit card transactions that are not authorized through the payment system but which we are required to pay due to the payment system rules, and as a result you may incur fees if such transactions overdraw your account. However, we will not authorize debit card or ATM transactions unless your account’s Available Balance (including Overdraft Coverage Options) is sufficient to cover the transactions and any fee(s).
- Giving us your consent to pay everyday debit card and ATM overdrafts on your consumer account (Extended Coverage) may result in you incurring Paid Courtesy Pay Fees for transactions that we would otherwise be required to pay without assessing a Paid Courtesy Pay Fee. However, this would allow us to authorize transactions up to the amount of your Courtesy Pay limit. If you consent to Extended Coverage on your consumer account, it will remain on your account until it is otherwise withdrawn.

Understanding your Available Balance: Your account has two kinds of balances: the Ledger Balance and the Available Balance.

- We authorize and pay transactions using the Available Balance.
- Your Ledger Balance reflects the full amount of all deposits to your account as well as payment transactions that have been posted to your account. It does not reflect checks you have written and are still outstanding or transactions that have been authorized but are still pending.
- Your Available Balance is the amount available to you to use for purchases, withdrawals, or to cover transactions. The Available Balance is your Ledger Balance, less any holds due to pending debit card transactions and holds on deposited funds.
- The balance used for authorizing checks, ACH items, and recurring debit card transactions is your Available Balance plus the amount of the Courtesy Pay limit and any available Overdraft Protection.
- The balance used for authorizing ATM and everyday debit card transactions on accounts with Standard Coverage is your Available Balance plus any available Overdraft Protection but does NOT include the Courtesy Pay limit.
- The balance used for authorizing ATM and everyday debit card transactions on accounts with Extended Coverage is your Available Balance plus any available Overdraft Protection and includes the Courtesy Pay limit.
- Because your Available Balance reflects pending transactions and debit holds, your balance may appear to cover a transaction but later upon settlement it may not be sufficient to cover such transaction. In such cases, the transaction may further overdraw your account and be subject to additional overdraft fees. You should assume that any item which would overdraw your account based on your Available Balance may create an overdraft. Note that we may place a hold on deposited funds in accordance with our Member Service Agreement, which will reduce the amount in your Available Balance.
- Please be aware that the Courtesy Pay amount is not included in your Available Balance provided through online banking, mobile banking or ATMs.
- We will place a hold on your account for any authorized debit card transaction until the transaction settles (usually within two business days) or as permitted by payment system rules. In some cases, the hold may exceed the amount of the transaction. When the hold ends, the funds will be added to the Available Balance in your account. If your account is overdrawn after the held funds are added to the Available Balance and the transaction is posted to the Available Balance, a Paid Courtesy Pay Fee may be assessed.
- Except as described herein, we will not pay items if the Available Balance in your account (including the Courtesy Pay limit, if applicable) is not sufficient to cover the item(s) and the amount of any fee(s).
- **Wailuku FCU may suspend your debit card if your account is overdrawn more than 32 consecutive calendar days. Debit cards on your account will remain suspended until you make sufficient deposits so that your account balance is positive.**
- **Wailuku FCU may also suspend your debit card if we are unable to contact you due to an incorrect mailing address or phone number(s). You must contact us with your correct mailing address and/or phone number(s) to have your debit card reinstated.**

Understanding Courtesy Pay Limits.

- New accounts will receive a full courtesy pay limit at account opening.
- Courtesy Pay may be reduced or suspended if you default on any loan or other obligation to us, your account becomes subject to any legal or administrative order or levy, or if you fail to maintain your account in good standing by not bringing your account to a positive balance within 32 days for a minimum of one business day.

You must bring your account balance positive for at least one business day to have the Courtesy Pay limit reinstated.

If you have any questions about Overdraft Protection or Courtesy Pay, please call us at (808) 244-7981 or visit the branch.

Consent / Cancellation FormRequest: ☐ Enroll ☐ Update (5 business day notice) ☐ Cancel (5 business day notice)

Member Name:

Member No.

Joint Owner Name:

Phone Number:

Email:

Overdraft Designation

Delete	Add	Priority	Member No.	Overdraft From
		001		<input type="checkbox"/> Overdraft Protection from Share _____ <input type="checkbox"/> Overdraft Protection from PLOC * <input type="checkbox"/> Overdraft Protection from HELOC * * Account owners & borrowers are identical <input type="checkbox"/> Yes <input type="checkbox"/> No (If No, do not proceed) <input type="checkbox"/> Courtesy Pay Standard Coverage <input type="checkbox"/> Courtesy Pay Extended Coverage (includes ATM & debit card transactions)
		002		<input type="checkbox"/> Overdraft Protection from Share _____ <input type="checkbox"/> Overdraft Protection from PLOC * <input type="checkbox"/> Overdraft Protection from HELOC * * Account owners & borrowers are identical <input type="checkbox"/> Yes <input type="checkbox"/> No (If No, do not proceed) <input type="checkbox"/> Courtesy Pay Standard Coverage <input type="checkbox"/> Courtesy Pay Extended Coverage (includes ATM & debit card transactions)
		003		<input type="checkbox"/> Overdraft Protection from Share _____ <input type="checkbox"/> Overdraft Protection from PLOC * <input type="checkbox"/> Overdraft Protection from HELOC * * Account owners & borrowers are identical <input type="checkbox"/> Yes <input type="checkbox"/> No (If No, do not proceed) <input type="checkbox"/> Courtesy Pay Standard Coverage <input type="checkbox"/> Courtesy Pay Extended Coverage (includes ATM & debit card transactions)
		004		<input type="checkbox"/> Overdraft Protection from Share _____ <input type="checkbox"/> Overdraft Protection from PLOC * <input type="checkbox"/> Overdraft Protection from HELOC * * Account owners & borrowers are identical <input type="checkbox"/> Yes <input type="checkbox"/> No (If No, do not proceed) <input type="checkbox"/> Courtesy Pay Standard Coverage <input type="checkbox"/> Courtesy Pay Extended Coverage (includes ATM & debit card transactions)

Would you like to receive notices and receipts electronically? ☐ Yes ☐ No

I authorize Wailuku FCU to initiate overdraft transfers as stated above to cover my share draft transaction(s). I understand that this authorization will remain in full force and effect until I/we notify the credit union in writing to cancel this authorization.

Member Signature:

Date:

Joint Owner Signature:

Date:

***** Credit Union Use *****

Date Received: _____ by: _____ Date Completed: _____ by: _____

☐ Line of Credit: Verified that borrower on the line of credit authorized overdraft protection and signed this form.☐ Completed in Portico

WHAT YOU NEED TO KNOW ABOUT COURTESY PAY COVERAGE OPTIONS AND FEES

This notice explains frequent questions about our Courtesy Pay Overdraft practices.

➤ **What are the standard overdraft practices that come with my account?**

We do authorize and pay overdrafts for the following types of transactions:

- Checks and other transactions made using your checking account number
- Automatic bill payments

We will not authorize and pay overdrafts for the following types of transactions without your consent.

- ATM transactions
- Everyday debit card transactions

We pay overdrafts at our discretion, which means we do not guarantee that we will always authorize and pay for any type of transaction. **If we do not authorize and pay an overdraft, your transaction will be declined.**

➤ **What fees will I be charged if Wailuku Federal Credit Union pays my overdraft?**

Under our Courtesy Pay Standard Overdraft practices:

- We will charge you a fee of up to **\$25** each time we pay an overdraft.
- There is a daily limit on the total fees we charge you for overdrawing your account. The daily limit is **5 items per day**.

➤ **What if I want Wailuku Federal Credit Union to authorize and pay overdrafts on my ATM and everyday debit card transactions?**

If you want us to authorize and pay overdrafts on ATM and everyday debit card transactions notify us by one of the following:

- Visit our website <https://www.wailukufcu.com/about/courtesy-pay-opt-in-or-out-form/>
- Email us at CourtesyPay@WailukuFCU.com. Subject line: Authorize or Cancel)
- Complete the consent below and present it at the branch or mail it to:
Wailuku Federal Credit Union 133 Ma'a Street Kahului, HI 96732
 - Call (808) 244-7981

➤ **What if I DO NOT want Wailuku Federal Credit Union to authorize overdrafts or courtesy pay?**

You can revoke your authorization at any time by any of the above methods.

Your revocation must include both your name, signature, and the last 4 digits of your account number so that we can properly identify your account.